Improve Your Company’s Communication with a VoIP Phone System

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Good Communication is Critical to Your Company’s Success

Success comes with having good communication. It is the same at every level and in every industry. The IT industry is no different. IT companies that can communicate quickly and effectively find that projects are completed faster, clients are more satisfied, and bottom lines are improved. Companies that have problems with communication can lose clients with missed calls and slower completion times for projects. Having a strong VoIP phone system is a must for any business serious about improving communication and productivity. Cognoscape’s VoIP solution allows you to make and receive calls through any device so you’ll never have to miss another conference call when you’re on the go.

VoIP Phone Solutions Features

Our VoIP phone system offers a plethora of features. Users can make calls over the internet, utilize SIP trunking, customize call routing, and integrate all of their communications into a single line. You can manage all of your critical communications—voicemail, e-mail, fax, texts, and more—all from a single machine. Efficiency is increased dramatically when you don’t have to look around for multiple devices to communicate with different clients and employees. VoIP is a scalable service, allowing you increase your usage as your company grows.
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A VoIP phone system makes a significant impact on your company’s bottom line by reducing costs. With a traditional phone system, you must handle installation, maintenance, and other infrastructure costs on your own. Managing traditional phone systems can get quite expensive, especially when you are handling upgrades and paying for technicians to perform maintenance. VoIP phone systems provide for a low monthly fee with maintenance and support included. Making calls over the internet is significantly cheaper than making calls over landlines as well, saving your business even more money.

The Benefits Of SIP Trunking

More than ever, small businesses are handling an increased number of phone calls. This can be overwhelming and call quality can suffer if you're using a traditional phone system. But with SIP trunking through VoIP phone systems, businesses of any size can significantly increase the number of concurrent calls they can make or receive. As companies grow, it is important to be able to handle more calls for customer service, client outreach, marketing, and other needs. With a low cost, scalable SIP trunk solution, your business can easily manage a higher volume of calls without any drop in call quality.